



Office of Administrative Services
FOIA Requester Service Center

March 7, 2019

(b) (6)

Dear (b) (6) :

This letter is in response to your U.S. General Services Administration (GSA) Freedom of Information Act (FOIA) request number (GSA-2018-001341), submitted on May 11, 2018, in which you requested the following:

- “(1) Any and all communications/documents authored or prepared by LENA TRUDEAU to AMAZON WEB SERVICES and/or AWS or from AMAZON WEB SERVICES and/or AWS to LENA TRUDEAU from January 1, 2011 to December 31, 2014. The terms “communications” and “documents” include reports, memoranda, emails, letters, faxes, notes or any other type of written communication or document.
- (2) Any and all communications/documents received by the United States General Services Administration (“GSA”) from LENA TRUDEAU from January 1, 2015 to the present concerning or mentioning AMAZON WEB SERVICES and/or AWS. The terms “communications” and “documents” include reports, memoranda, emails, letters, faxes, notes or any other type of written communication or document.
- (3) Any and all communications/documents authored or prepared by LENA TRUDEAU concerning or mentioning AMAZON WEB SERVICES and/ or AWS from January 1, 2011 to December 31, 2014. The terms “communications” and “documents” include reports, memoranda, emails, letters, faxes, notes or any other type of written communication or document.
- (4) All other FOIA request letters received by GSA seeking documents and information pertaining to LENA TRUDEAU, which mention or pertain to AMAZON WEB SERVICES and/or AWS, all other communications related to those requests, and all responsive materials provided by GSA to those requesters.”

Enclosed please find the documents responsive to your request.

In processing your request, GSA withheld confidential information pursuant to the fourth statutory exemption of the FOIA, 5 U.S.C. § 552(b)(4). The fourth statutory exemption permits an agency to withhold “matters that are trade secrets and commercial or financial information obtained from a person or organization, that are privileged or confidential, if released, would result in competitive harm to the company.” Account information that may have remained active is being withheld.

In addition, please note that portions of the responsive records which reflect the agency’s deliberative process are considered pre-decisional in nature and/or attorney-client privileged communications, have been redacted pursuant to FOIA, 5 U.S.C. § 552(b)(5).

U.S. General Services Administration
1800 F. Street, NW
Washington, DC 20405
Toll Free: 855-675-3642
Fax: (202) 501-2727

Finally, GSA withheld the names, phone numbers and email addresses of both commercial and other government agency personnel in potentially sensitive positions pursuant to the FOIA, 5 U.S.C. § 552(b)(6). This was done because public disclosure of this information would constitute a clearly unwarranted invasion of personal privacy.

As we have redacted information referenced in the above paragraph(s) with the aforementioned FOIA exemptions, this technically constitutes a partial denial of your FOIA request. You have the right to appeal the denial of the information being withheld. You may submit an appeal online at the following link (<https://foiaonline.regulations.gov/foia/action/public/home>) or in writing to the following address:

U.S. General Services Administration
FOIA Requester Service Center (H1F)
1800 F Street, NW, Room 7308
Washington, DC 20405

Your appeal must be postmarked or electronically transmitted within 120 days of the date of the response to your request. In addition, your appeal must contain a brief statement of the reasons why the requested information should be released. Please enclose a copy of your initial request and this denial. Both the appeal letter and envelope or online appeal submission should be prominently marked, "Freedom of Information Act Appeal."

This completes action on your request. Should you have questions, you may contact me at travis.lewis@gsa.gov or contact our GSA FOIA Public Liaison, Audrey Brooks, at (202) 205-5912 or by email at audrey.brooks@gsa.gov for any additional assistance and to discuss any aspect of your FOIA request.

Additionally, you may contact the Office of Government Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, email at ogis@nara.gov; telephone at (202) 741-5770; toll free at (877) 684-6448; or facsimile at (202) 741-5769.

Sincerely,

Travis Lewis

Travis Lewis
Deputy Director
Office of Accountability and Transparency
Office of Administrative Services

Enclosure